



## Disaster Events Policy

In the event of a Presidential emergency declaration, a Presidential (major) disaster declaration, a declaration of emergency or disaster by a Governor, or an announcement of a public health emergency by the Secretary of Health and Human Services, EmblemHealth must:

- Waive approvals and referrals.
- Reduce cost-sharing amounts for out-of-network service to in-network cost-sharing amounts.
- Make plans for care such as:
  - Being discharged from a facility
  - Home care approvals
  - Durable medical equipment
  - Provide transportation
  - Move the member from a participating to non-participating facility
  - Help the member return to the prior facility
- Make sure members can get covered Part D drugs filled at out-of-network pharmacies if the member is not able to get covered Part D drugs at a network pharmacy.
- Allow the member to get the maximum supply of part D drugs if it is in supply at the time of refill.

HIP Health Plan of New York (HIP) is an HMO plan and Group Health Incorporated (GHI) is a PPO with a Medicare contract. Enrollment in HIP and GHI depends on contract renewal. HIP and GHI are EmblemHealth companies. **ATTENTION:** If you speak other languages, language assistance services, free of charge, are available to you. Call **1-877-344-7364** (HMO Customer Service) or **1-866-557-7300** (PPO Customer Service) (TTY/TDD: **711**). **ATENCIÓN:** Si usted habla otros idiomas, tiene a su disposición, gratis, servicios de ayuda para idiomas. Llame al **1-877-344-7364** (HMO Servicios de atención al cliente) o **1-866-557-7300** (PPO Servicios de atención al cliente) (TTY/TDD: **711**).

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