



55 Water Street, New York, NY 10041-8190

Important plan information

Dear City of New York employee,

Thank you for being an EmblemHealth member.

We want to make sure you are getting the most out of your health plan. Please remember that ProHEALTH Urgent Care centers and CityMD Urgent Care centers have a **\$100** copay. All other participating urgent care centers continue to have a **\$50** copay.

As a reminder, you can find in-network urgent care centers by signing in to your member portal at **my.emblemhealth.com**. After you are signed in:

1. Select "Find Care."
2. Select "Hospital, Facility, or Other Service."
3. Select "Urgent Care" to search for in-network urgent care facilities near you.

You can also get to the search page by clicking the "Urgent Care" tile on the home screen of your portal.

If you have any questions or need help finding an urgent care center, call Customer Service at **212-501-4444** (TTY: **711**). A representative will be happy to help you.

Sincerely,

A handwritten signature in black ink, appearing to read "George Babitsch".

George Babitsch
Senior Vice President